
MEMORANDUM

TO: TEACHERS
FROM: BCPSEA AND BCTF
SUBJECT: CLARIFICATION AND REMINDER - OSTEOPATHIC PRACTITIONERS ARE NOT COVERED UNDER YOUR EXTENDED HEALTH PLAN
DATE: FEBRUARY 1, 2014

This is a clarification and reminder that Osteopathic practitioners are **not** covered under the Provincial Standardized Extended Health Plan.

When the Provincial Standardized Extended Health Plan was originally implemented, Pacific Blue Cross (PBC) inadvertently added coverage for Osteopathic practitioners in error. This error was identified in late 2013 and has since been corrected.

As PBC's CaresNet website previously showed Osteopathic Practitioners as a covered service, claims incurred on or prior to January 31, 2014 will be paid, subject to plan provisions. Any claims incurred after this date for Osteopathic services will not be covered.

If you had an Osteopathic Practitioner claim denied and your date of service was on or prior to January 31, 2014 PBC will be re-adjudicating your claim and you should be reimbursed, subject to plan provisions, within the next month. If you are expecting reimbursement for a previously denied claim and do not receive payment in the next month, please contact PBC directly to find out the status of your claim at 604 419-2350 or toll free 1 866 419-2350.

For more information on your group benefits plan you can access the BCPSEA Benefits website at www.bcpseabenefits.ca.