

Paramedical Coverage and Limits

What are reasonable and customary limits?

Reasonable and customary limits are the range of usual fees for comparable medical services in a geographic area.

We're here to help!

Extended Health Claims 604 419-2600

Dental Claims 604 419-2300

HSA Claims 604 419-2600

Travel Plan Claims 604 419-2600

Toll-free 1 888 275-4672

www.pac.bluecross.ca



Reasonable and customary limits are applied on the per-visit level. If your plan has a contractual limit, which is less than the reasonable and customary limit, that amount will be used to determine your reimbursement.

After 24 Visits

Paramedical claims may continue to be considered as per the requirements in your contract, up to and including the 24th visit per calendar year, per person. After the 24th visit, you will be requested to provide a note from the attending medical doctor that indicates the nature of illness and prognosis for future claims to be considered.

Current reasonable and customary limits

These numbers are for BC only and are effective as of October 1, 2013. Please visit us online at www.pac.bluecross.ca to calculate limits for services incurred prior to October 1, 2013, or for services incurred outside of BC.

Service	October 1, 2013
Acupuncture	Initial visit — \$135 Subsequent visit — \$100
Chiropractor	Initial visit — \$70 Subsequent visit — \$50
Massage Therapy	30 minute visit — \$52 + tax 45 minute visit — \$78 + tax 60 minute visit — \$93 + tax
Naturopath	Initial visit — \$240 Subsequent visit — \$180
Physiotherapy	Initial visit* — \$85 Subsequent visit** — \$75
Podiatry	Initial visit — \$175 Subsequent visit — \$100



Please note that exceptions may apply under your plan. Visit CARESnet to learn more about any coverage limits that may apply under your specific plan.
*30, 45 or 60 minute visits. **20, 30, 45 or 60 minute visits.